

General Contracting 65 Cavendish Cr London, ON N6H 1A3 Phone: 519-614-9044 E-mail: greg@rsclondon.com

CODE OF ETHICS AND CONDUCT

We will always put customers first. In this way we know that our business will last.

We will strive to continually educate ourselves to become experts about the products and services that we offer so that we may provide increased value to customers.

We will strive to find newer and better was of presenting our products and services to make it easier for customers to do business with us. In this way we shall gain customers trust, confidence and continued patronage.

We will treat each customer with dignity and respect and will handle all business transactions as if we ourselves were the customer.

We will answer all customer questions and concerns promptly and professionally.

We will deal with each issue as it arises without bias to the scope of issue nor the length of time or amount of customer business.

We will not discriminate due to race, creed, or national origin nor refuse to do business with nor will we provide preferential business treatment based on any of the above conditions during the course of conducting our business.

We will always build in accordance with the Ontario Building Code.

We will obtain all necessary permits and subsequent inspections.

All contractors are required to maintain a clean site. Trash and recyclables should be place in designated receptacles.

Profanity, unacceptable language or lewd conduct will not be tolerated.

Tobacco use on home owner's property is prohibited.

We will be mindful of excessive noise both in and around the jobsite. Good relations with neighbours are just as important to us as they are to you.